From: Thomas D. Kampp
To: Microsoft ATR
Date: 1/18/02 3:51am
Subject: Microsoft settlement

Renata B. Hesse:

I have recently noticed that two Web sites that used to function
properly no longer do so.

The two sites are

       http://www.businessweek.com

&

       http://www.mapquest.com

Common problem: After going to these Web sites, mouse clicks or data
entry is not responsive, followed by the browser becoming quite slow
in responding, even if one switches to another Web site. Also, pages
do not completely load; the Home page only loads an ad at the top of
the page with the rest of the screen blank and a message at the
bottom reading Done.

The only fix is to quit & then restart the browser.

These sites are not authorized to download any code or data-stream
that disables or interferes with any of my applications, programs, or
files.

My computer is a Macintosh PowerBook G3 FireWire running Mac OS v 9.1
running Netscape v 4.76 browser & Eudora v 5.1.0 e-mail client.

I may be wrong, but I suspect that the above sites may be using
Microsoft software. If so, then I strongly suggest that you consider
the case that Microsoft not interfere with programs, applications,
and files that conform to open standards. In other words, Microsoft
should not be allowed to break nonMicrosoft code, programs,
applications, files, or interfere with computer operations. I, for
one, do not consider their behavior as a benefit to consumers.

Thank you for your time and consideration.

Dr. Kampp

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